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2011 WAVE Award Recipients

Best Airline, Domestic
American Airlines

Best Airline, International
Singapore Airlines

Best Travel Agent Support, Car Rental
Hertz Car Rental

Best Tour Operator, Escorted
Globus Family of Brands

Best Tour Operator, FIT
Travel Impressions

Best Tour Operator, Africa
Abercrombie & Kent

Best Tour Operator, Asia
Pacific Delight Tours

Best Tour Operator, Middle East
IsramWorld

*Best Tour Operator
Australia/New Zealand/South Pacific*
Brendan Vacations

Best Tour Operator, Hawaii
Pleasant Holidays

Best Tour Operator, Mexico
Apple Vacations

Best Tour Operator, USA/Canada
Collette Vacations

Best Tour Operator, Europe
Trafalgar Tours

*Best Tour Operator
Central/South America*
Avanti Destinations

Most Knowledgeable Reservations Staff
Classic Vacations

*Best Travel Agent Support
Tour Operator*
Globus Family of Brands

Best New Ship (Ocean Going)
Allure of the Seas
Royal Caribbean International

Best New Ship (River Cruise)
Avalon Luminary
Avalon Waterways

*Best Cruise Line for
Expedition Cruising*
Lindblad Expeditions

Best Cruise Line for Group Travel
Royal Caribbean International

Best Health and Wellness Program, Cruise
Celebrity Cruises

Best Onboard Dining Venue
Restaurant 2
Seabourn Sojourn

*Cruise Line with the
Highest Client Satisfaction
(more than 1100 passengers)*
Disney Cruise Line

*Cruise Line with the
Highest Client Satisfaction
(less than 1100 passengers)*
Crystal Cruises

Best Travel Agent Support, Cruise
Royal Caribbean International

Best Line for River Cruising
Viking River Cruises

Best Travel Agent Support, River Cruise
Viking River Cruises

*Best Cabin Features & Amenities
River Cruise*
AMAWATERWAYS

*Best New Property or
Major Renovation, Caribbean*
Sandals Emerald Bay

*Best New Property or
Major Renovation, Hawaii*
St. Regis Princeville Resort

*Best New Property or
Major Renovation, Mexico*
Zoetry Casa del Mar Los Cabos

Best Resort for Families, Hawaii
Hilton Hawaiian Village

Best All-Inclusive Resort, Mexico
**Beach Resort & Spa
Secrets Maroma Beach Riviera Cancun**

Best All-Inclusive Resort, Caribbean
Sandals Grande St. Lucian

*Best Resort for a
Hawaiian Cultural Vacation*
Kaanapali Beach Hotel

Best Travel Agent Support, Hotel
Starwood Hotels & Resorts Worldwide

Best Destination for a Beach Vacation
Hawaii

*Destination with the
Highest Client Satisfaction, Asia*
China

*Destination with the
Highest Client Satisfaction, Europe*
Ireland

*Best of the West
Favorite Destination for a Family Vacation*
Hawaii

*Best Destination for a
Romance Vacation*
Tahiti

Favorite Weekend Destination
Disneyland Resort

Favorite Individual
Hotel Sales Representative
Diane Fraser
Aston Hotels & Resorts

Favorite Individual
Tour Operator Sales Representative
Rene Schneeberger
Insight Vacations

Favorite Individual
River Cruise Sales Representative
Roger Arden
Uniworld Boutique River Cruise Collection

Favorite Individual
Cruise Sales Representative
Bob Fredman
Princess Cruises

International Tourist Board
Providing the
Best Travel Agent Support
Jamaica Tourist Board

TravelAge West 2011 Trendsetter Award Recipients

Best Group Booking Sales Effort

Winner: Patricia Yarbrough, Blue World Travel

Runner Up: Sharon Kay Howell, Travel Masters

Best Use of Social Media

Winner: David Van Ness, All-Travel

Runner Up: Steve Orens & Ashley Grush, Plaza Travel

Upward Bound, RockStar Agent Under 40

Winner: Andrew Browning, Adventure Smith Explorations

Runner Up: Marc Kassouf, PRIDE Travel

Industry Activist, Notable Achievements in Support of Travel Agents

Winner: Jason Coleman, Jason Coleman, Inc.

Runner Up: Paula Mitchell Manning, Call Lynn to Travel